

Information for External Providers

The adequacy of requirements is ensured prior to their communication to the external provider. This includes communicating requirements for:

1. The processes, products, and services to be provided including the identification of relevant technical data (e.g., specifications, drawings, process requirements, work instructions).
2. The approval of products and services.
3. The approval of methods, processes, and equipment.
4. The approval of the release of products and services.
5. Competence, including any required qualification of persons.
6. The external providers' interactions with Collins Aerospace.
7. Control and monitoring of the external providers' performance to be applied by Collins Aerospace.
8. Verification or validation activities that Collins Aerospace, or its customer, intends to
9. Design and development control.
10. Special requirements, critical items, or key characteristics.
11. Test, inspection, and verification (including production process verification).
12. The use of statistical techniques for product acceptance and related instructions for acceptance by Collins Aerospace.

The need to: Implement a QMS.

Use customer-designed or approved external providers, including process sources (e.g., special processes).

Notify the organization of nonconforming processes, products, or services and obtain approval for their disposition.

Prevent the use of counterfeit parts.

Notify Collins Aerospace of changes to processes, products, or services, including changes of their external providers or location of manufacture, and obtain Collins Aerospace's approval.

Flow down to external providers applicable requirements including customer requirements.

Provide test specimens for design approval, inspection/verification, investigation, or auditing.

Retain documented information, including retention periods and disposition requirements.

The right of access by Collins Aerospace, its customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain.

Ensuring that persons are aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behavior.